



## Indus Explorers Privacy Policy

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At Indus explorers we recognize that privacy is important and we take it very seriously when it comes to maintaining it. The below mentioned information will give you an insight to our initiative of safeguarding the information we collect from you. We hope this will help you make an informed decision about sharing personal information with us.

### What data do we collect?

- 1) **On making a query-** No information is required except your e-mail id which helps in replying back to you. We do not share any of our data with any data collecting agencies. In fact we our self don't collect /store details of our clients as we believe that if we are good in our services our clients will remember us.
- 2) **On Booking tour-** We need passport the passport details of the clients to process the booking at the hotels. We need to collect these details as we have to share this with tourism ministry later on.
- 3) **On payment-** We generally prefer payment by bank transfer as it is safe and doesn't require any financial details by us. However if you are willing to pay by credit card, then you need to fill a credit card authorisation form (provided by us) so that we can charge the card. Again we don't keep your credit card details

When you are travelling with us, we may take video and images of you that may be used in brochures, in our advertising, and on our website. All participants of Indus Explorers trips authorise Indus Explorers to use his/her image (such as photograph, videotape, film or pictorial representation or recorded voice). If you do not wish for this to happen please notify Indus Explorers in writing at [info@indusexplorers.com](mailto:info@indusexplorers.com)

### Card security policy

- Indus Explorers maintains the security of your credit card data by the following measures: All online payments are submitted over a secured socket layer (SSL). Credit card information is transmitted immediately to a payment gateway solution via an encrypted port. Indus Explorers does not store your credit card number in any of our systems, it is used only within the context of the transaction then destroyed upon receipt from an acquiring bank.
- Incase of paying by Paypal, it's the responsibility of the account holder as well as the paypal, for unauthorised transactions, if there any.